Welcome to Elysees Dream Beach

24 Hours All Inclusive

All Inclusive Privileges	Upon your check-in you can enjoy the following services free of charge between 10:00 and 00:00. All hot & cold, alcoholic & non-alcoholic drinks are included. After midnight all Alcoholic drinks in bars are against charge. Alcoholic drinks are served only to adults 18 years old & over. The official Check-in time is 14:00, the Check-out time is 12:00 Am. (fresh juices, Turkish coffee against charge) **Please do not pay cash in our F&B outlets but upon Check-out at the Reception.**
"Hollywood" Restaurant	For All-Inclusive: Breakfast 07:00 till 10:00 – buffet style Lunch 13:00till 15:00 – buffet style Dinner 18:30 till 21:00 – buffet style
Beach Restaurant	Lunch 13:00till 15:00 – buffet style
Panorama Italian Restaurant	Serving A la Carte free of charge once per stay based on minimum stay of 5 nights. Dinner 18:30 – 19:30 first seat (prior reservation is required) 20:00 – 21:00 second seat (prior reservation is required) For reservation, there is touch screen located at the hotel lobby next to reception desk.
Napoleon Lobby Bar	24/7 All hot & cold drinks and alcoholic & non–alcoholic (from 00:00 till 10:00 serving only non-alcohol drinks and soft drinks)
Pool Bar	Beverages 10:00 till 20:00 (cold & hot drinks, cocktails, alcoholic & non-alcoholic drinks)
Pool Snack Bar	Snacks 10:00 till 12:00 15:00 till 16:00
Beach Snack Bar	Snacks 15:00 till 17:00
Dress Code	Smart casual is recommended; swim wear is not allowed in all the restaurants and lobby area.
Guest Relation	For any maintenance orders, special requests or assistance, please contact Reception (0)
Entertainment	Daily animation program. Kids Mini Disco (20:00) and evening Show program (21:00) in the Amphitheater located next to the Aqua slides.
London Bridge Restaurant & Bar	14:00 till 02:00 Serving food and Alcohol and Non-Alcohol drinks with disco music (Extra Charge)
C-Omar Restaurant	
Lucky Dolphine Bar	15:00 till 01:00 Serving food and Alcohol and Non-Alcohol drinks with disco music (Extra Charge)
Child Safety	Children are responsibility of their parents/caretakers and must be accompanied by and be under parental guidance at all times.
Kids Club	Open Daily from 10:00 till 16:30 for children 4-12 years old.
SPA	Open daily from 09:00 till 19:00, for 16 and over years old, against extra charge.
Fitness Center (Gym)	Open from 07:00 till 19:00, free of charge. **It is not permitted to use Gym room without sport shoes.**
Tenants	The hotel accepts no liability and will not pay any compensation for accidents and complaints caused by Third Parties, such as hotel tenants (shops etc.)
Hairdresser	Open daily from 09:00 till 19:00, upon reservation, against extra charge.

Pools/Beach	Available 3 pools (2 for adults / 1 for kids) – Activity Pool, Family Pools & Aqua Park Pools. Children must be supervised by an adult at all times. Please familiarize yourself with the pool, slides & beach information, rules on the board. **Please note:** **It is not allowed to reserve sunbeds at the pool and beach.** **It is not allowed to sunbath topless, please respect other guests staying in the hotel.**
Minibar	One bottle per person per day free of charge, for extra bottles please ask the House keeping.
Safe Box	Digital Safe Box is available in the room, free of charge. Instruction to the Safe Box is provided. Kindly leave the Safe Box door open before you Check-out from the hotel. **Management of accepts no responsibility for valuable items left outside the Safe Box or in an open Safe Box.**
Laundry	Please use the laundry requisition and the laundry bag placed in your room. Service available against extra charge. Payment at the Reception upon Check-out. For assistance, please contact Reception (0)
Rooms Towel	Hanging the towel on the rack means: "I'll use it again ", A towel on the floor means: "Please exchange " **Please don't use towels to remove make up, otherwise any damages will be charged to the guest.**
Room Cleaning	Times for room cleaning: daily from 09:00 till 17:00. Just hang "Do Not Disturb". If you don't need to clean the room. If you prefer a specific time for day time cleaning, please contact Reception (0)
Breakfast & Lunch Box	Please order your Breakfast Box or Lunch Box (free of charge) only for excursions one day before, till 20:00. Lunch Boxes at Check-out Day not available. For assistance, please contact Reception (0)
Limousine Service	Available upon request at the desk located in the lobby, against extra charge.
Doctor	Doctor available 24h upon request, against extra charge. For assistance or emergency please contact Reception (0)
Internet Service	Free Wi-Fi Service covering all the public hotel areas and some rooms, please ask the reception for room with Wi-Fi if you need, upon availability will be arranged.
Wake-Up Call	To arrange your wake up-call please contact Reception
Food Allergy	Special menu is available upon request, please contact guest relations, restaurant manager or kitchen chef for assistance.
Payment / Exchange	You may choose to pay your bill either by cash or by credit card (Maestro, Visa Card, MasterCard). ATM machine is available in the beach.
Available upon request	Adaptor, iron, toilet seat for kids, wheel chairs, baby stroller and prayer mat.
Check-out Time	Please let Reception know one day before departure the time we can collect your luggage. At departure day please bring back the room key card along with the towel card and all-inclusive bracelets to the reception and settle your account for any extra pay. Please note: we do not accept coins. Please be aware, the room key card will automatically be invalid after 11:00 Am on the day of departure. If you would like to stay in the room after 11:00 Am, please contact Reception one day in advance (late Check-out is subject to availability, against extra charge). For more information, please contact Reception
Roof Top Regulations	Please do not enter the roof top areas of the buildings. Any damage or accident will be at your own risk. The hotel management will not accept any responsibilities for claims of injury.
Local Legislation	The Health & Safety standards and regulations in Egypt may not be the same as in your country of residence.

In case of emergency please follow the fire exit map behind your room door.

Please, be advised that it is not recommended to bring food, drinks and water from outside the resort for Health &Safety reasons.

Please contact Reception or Guest Relation for any further information. HAVE A NICE STAY!